



METROPOLITAN
TRANSPORTATION
COMMISSION

Agenda Item No. 2d

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Memorandum

TO: Operations Committee

DATE: October 1, 2010

FR: Executive Director

W.I. 105-1221, 310-2700,
310-2704, 310-2707

RE: ClipperSM Program Contract Actions

- (i-iii) Contract Change Orders: Cubic Transportation Systems, Inc. (Cubic)
- (iv) Funding Agreement: Bay Area Rapid Transit District (BART)

Staff recommends that the Operations Committee authorize the Executive Director or his designee to negotiate and enter into the following contract actions this month:

Contract Change Orders: Cubic Transportation Systems, Inc.

- (i) Install Modified Fulfillment Ticket Office Terminal for AC Transit (\$70,000):** AC Transit currently issues personalized ClipperSM cards to participants in its EasyPass program (one of the institutional programs that AC Transit manages) as well as for the Youth fare category. Currently, the process for replacing personalized cards requires coordination between AC Transit and the ClipperSM Service Bureau (CSB), which increases the amount of time it takes for a patron to receive a replacement card. Under this Change Order, the ClipperSM Contractor will provide AC Transit with a modified Ticket Office Terminal that will allow AC Transit to replace personalized cards and more expeditiously serve these patrons.
- (ii) ClipperSM Implementation and Design Improvements, Enhancements, and Materials (\$500,000):** Existing Change Order 120 supports design and implementation of time-sensitive changes to the ClipperSM system. Additional funding under this Change Order Amendment will enable timely completion of improvements to the system design.
- (iii) Modify ClipperSM System to Vend BART High Value Discount Product at Distribution Devices (\$700,000):** Currently, patrons who want to purchase the BART High Value Discount product on a ClipperSM card must do so through the ClipperSM website, and the fare rules require the customer to sign up for autoloading. To support the transition of the magnetic stripe High Value Discount product to ClipperSM, BART has requested that the product be available for purchase without requiring the customer to sign up for autoloading. This Change Order will implement BART High Value Discount as a non-autoloading product at ClipperSM third party retailers, transit operator ticket offices, the ClipperSM call center, and ClipperSM website. The non-autoloading High Value Discount product will allow patrons using transit vouchers (Commuter Check and others) to load the product on a ClipperSM card. Funding for

this change order will be provided to MTC by BART under a Funding Agreement described in the next item.

Funding Agreement: BART

(iv) Modify ClipperSM System to Vend BART High Value Discount at Distribution Devices (\$700,000): As described above, BART proposes to modify the current implementation of its High Value Discount product on ClipperSM to make it available for purchase without requiring autoloading. Since the current implementation requiring autoloading was based on BART's requirements, BART has agreed to fund the modifications to remove the autoloading requirement as well as make the product available at third party retailers, transit operator ticket offices, the ClipperSM call center, and ClipperSM website. The proposed contract change order is described in item (iii) above. BART will fund all work related to this project, but MTC will manage delivery of the system modifications through the ClipperSM Contract.

Steve Heminger

SH:LV

REQUEST FOR COMMITTEE APPROVAL

Summary of Proposed Contract Change Order

Work Item No.: 310-2700

Contractor: Cubic Transportation Systems
San Diego, CA

Project Title: Install Modified Fulfillment Ticket Office Terminal for AC Transit

Purpose of Project: Provide for replacement of ClipperSM Cards at AC Transit's ticket office

Brief Scope of Work: Under this Change Order, the ClipperSM Contractor will provide AC Transit with a modified Ticket Office Terminal that will allow AC Transit to replace personalized cards.

Project Cost Not to Exceed: \$70,000 (current capital contract – \$112,898,379)

Funding Source: CMAQ, STA, STP Exchange, Regional Measure 2 Capital

Fiscal Impact: Funds included in FY 2010-11 agency budget

Motion by Committee: That the Executive Director or his designee is authorized to negotiate and enter into a contract change order to provide AC Transit with a modified Ticket Office Terminal to allow for replacement of personalized cards, and the Chief Financial Officer is authorized to set aside funds up to \$70,000 for such a contract change order.

Operations Committee:

Amy Rein Worth, Chair

Approved: Date: October 8, 2010

REQUEST FOR COMMITTEE APPROVAL

Summary of Proposed Contract Change Order Amendment

Work Item No.:	105-1221 and 310-2700
Contractor:	Cubic Transportation Systems San Diego, CA
Project Title:	Phase II Design Enhancements
Purpose of Project:	Execute time-sensitive changes to the Clipper SM system design to address customer-related issues and/or operations issues
Brief Scope of Work:	Modify the content and/or design of the Clipper SM website, and software or device functionality, as needed, to improve system performance, address customer-related issues, etc.
Project Cost Not to Exceed:	\$500,000
Funding Source:	CMAQ, STA, STP Exchange, Regional Measure 2 Capital and Regional Measure 2 Operating
Fiscal Impact:	Funds included in FY 2010-11 agency budget
Motion by Committee:	That the Executive Director or his designee is authorized to negotiate and enter into a contract change order for Clipper SM Phase II design enhancements and the Chief Financial Officer is authorized to set aside funds up to \$500,000 for such a contract change order.
Operations Committee:	<hr/> Amy Rein Worth, Chair
Approved:	Date: October 8, 2010

REQUEST FOR COMMITTEE APPROVAL

Summary of Proposed Contract Change Order

Work Item No.: 310-2707

Contractor: Cubic Transportation Systems
San Diego, CA

Project Title: Modify ClipperSM System to Vend BART High Value Discount at Distribution Devices

Purpose of Project: Allow purchase of BART High Value Discount product at ClipperSM distribution locations

Brief Scope of Work: Modify the ClipperSM System to allow patrons to purchase the BART High Value Discount at third party retailers, transit operator ticket offices, the ClipperSM call center, and ClipperSM website.

Project Cost Not to Exceed: \$700,000

Funding Source: BART: Section 5307, Section 5309

Fiscal Impact: None; fully funded by BART

Motion by Committee: That the Executive Director or his designee is authorized to negotiate and enter into a contract change order to modify the BART High Value Discount product, and the Chief Financial Officer is authorized to set aside funds up to \$700,000 for such a contract change order.

Operations Committee:

Amy Rein Worth, Chair

Approved: Date: October 8, 2010

REQUEST FOR COMMITTEE APPROVAL

Summary of Proposed Funding Agreement

Work Item No.: 310-2707

Funding Source: Bay Area Rapid Transit District
Oakland, CA

Project Title: Funding Agreement to Modify Clipper System to Vend
BART High Value Discount at ClipperSM Distribution
Devices

Purpose of Project: BART to provide funding to modify the ClipperSM system
to allow purchase of BART High Value Discount product
at ClipperSM distribution locations

Brief Scope of Work: Negotiate terms of change order and provide project
management.

Project Cost Not to Exceed: \$700,000

Funding Source: BART: Section 5307, Section 5309

Fiscal Impact: None; fully funded by BART

Motion by Committee: That the Executive Director or his designee is authorized to
enter into a Funding Agreement with BART as described
herein.

Operations Committee:

Amy Rein Worth, Chair

Approved: Date: October 8, 2010